

# HSE STANDARDS MONITORING & IMPROVEMENT PROCEDURAL PROGRAM HSE030

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## COURSE DESCRIPTION

The course recognizes that HSE professionals come many different backgrounds but with a common challenge of 'effecting change' to improve HSE performance. This Course is led by an experienced professional management coach and develops participant's awareness and knowledge of corporate strategy, organizational change, leadership, personal effectiveness, emotional intelligence, neuro-linguistic programming, quality, customer care, communication, project management and team awareness.

## COURSE GOAL

To enhance the participants' knowledge, skills and abilities necessary to apply, monitor and improve HSE standards.

## COURSE OBJECTIVES

By the end of this course, participant will be able to:

- Verbally and in writing communicate persuasively with senior management.
- Continually improve the effectiveness of HSE management in the business.
- Lead change, anticipate and manage potential conflict.
- Create an effective organization which is willing and capable of embedding HSE into the business.
- Use risk assessment tools as techniques for planning and budgeting of improvements.
- Use key performance indicators for setting and monitoring achievement of HSE objectives.
- Understand the power of positive thinking – 'the Art of Brilliance'.

## WHO SHOULD ATTEND

- HSE professionals.
- Other roles, who desire to influence significant change in HSE management standards and performance.

## COURSE DURATION

5 Working Days



## COURSE OUTLINES

1. **'Selling' HSE Management: Verbally and in Writing Communicate Persuasively with Senior Management**
  - How to Sell Safety to Upper Management
  - How to Sell Safety to Difficult Employees and Managers
2. **Continuous Improvement of the Effectiveness of HSE Management in the Business**
  - Techniques for Developing the HSE MS as a Dynamic, Living System
3. **Change Management:**
  - Lead Change
  - Potential Conflict Anticipation and Management
  - Embedding HSE into the Business
  - Needed Effective Organization
4. **Identification and Empowerment of Critical HSE Roles**
  - Imbedding HSE into Competence Frameworks
  - Initiation and Maintaining Professional Development
5. **HSE Risk Assessment Tools**
  - Hierarchy Controls for Controlling Hazards
  - Risk Assessment Matrix
  - Use risk Assessment Tools as Techniques for Planning and Budgeting of Improvements
6. **HSE Performance Indicators**
  - Why Measure Performance
  - What to Measure
  - When to Measure Performance
  - Who should Measure Performance
  - How to Measure Performance
  - Use Key Performance Indicators (KPI) for Setting and Monitoring Achievement of HSE Objectives
7. **Positive Thinking:**
  - Stop Negative Self-Talk to Reduce Stress
  - Understanding the Power of Positive Thinking – 'the Art of Brilliance'