

CHANGE MANAGEMENT

MAL007

COURSE DESCRIPTION

In today's world of rapid and continuous change, management of change is not just about managing the individual reactions and efforts; it's most often about learning the right way to "manage up".

This 5-day course provides both the critical skills and a framework for the successful management of change.

COURSE GOAL

To enhance the participants' knowledge, skills and abilities necessary to be responsible for implementing change initiatives, identify key business drivers that typically underlie the need for change, and successfully manage change.

COURSE OBJECTIVES

By the end of this course, participant will be able to:

- Determine major issues involved in organizational readiness.
- Overcome intellectual and emotional challenges.
- Demonstrate greater mastery of key change management skills.
- Create effective communication plans.
- Help the organization learn from change.

WHO SHOULD ATTEND

Managers who lead and implement various types of changes, as well as those who want to broaden their current change management skills.

COURSE DURATION

5 Working Days

COURSE OUTLINES

- Definition of change management.
- Dealing with the impact of change.
- Communication and moving from fear to commitment.
- Change management plan.
- The change management process and key activities.
- The impact of change on key human resources systems.
- Assessing the results achieved and impact on change.